



Distributor Notification

IMPORTANT—ELECTRONIC PRODUCT RADIATION WARNING

May 24, 2018

Re: Crimson Trace Safety Recall Notice

Dear Distributor,

Crimson Trace Corporation (CTC) is notifying you that certain units of its laser firearm-aiming products may contain a laser diode which may cause your CTC product to fail to comply with an applicable U.S. Food and Drug Administration (FDA) standard for laser products and that CTC is instituting a program to repair or replace the affected CTC product units to address the issue.

Please immediately stop using or further distributing any of the CTC product units in question pending their evaluation, and repair or replacement as needed, by CTC. While CTC has received no reports of injury occurring to users, there is a risk that diodes producing emissions in excess of allowable FDA limits might pose a danger on contact with the eye. Any laser beam contact with the eye has the potential to cause damage to a person's retina.

WHICH CTC PRODUCTS ARE INVOLVED? The product units in question are **not** the firearm, but the RED LASER modules that attach to or are integrated into the firearm frame and were made between March 11, 2016 and October 11, 2017.

Integrated M&P CTC RED LASER products: LX-380 (M&P Shield 2.0 Integrated Crimson Trace Red Laser 9 and 40), LX-380 (M&P BODYGUARD 380 Crimson Trace), LX-381 (M&P BODYGUARD 38 Crimson Trace). The vast majority of impacted integrated products are in the M&P BODYGUARD product line, and a limited number of M&P Shield products could be impacted. To determine if this safety recall applies to your integrated RED LASER, please utilize the firearm serial number verification tool on the consumer advisory page located at crimsontrace.expertinquiry.com. (See below for instructions on integrated red laser products.)

Non-Integrated CTC RED LASER products: DS-125 (Defender rail-mounted laser), LG-406 (attaches on a Smith & Wesson Sigma Full Size), LG-407 (attaches on a Taurus TCP), LG-412 (attaches on a Ruger LC9, LC9S, LC9S Pro, IC380), LG-413 (attaches on a Ruger LC9S Pro), LG-433 (attaches on a Kahr Arms .380), LG-443 (attaches on a Glock 42 & 43), LG-448 (attaches on a Springfield Armory XD, XD(M)), LG-449 (attaches on a Ruger SR9C, SR40C), LG-491 (attaches on a Diamondback DB 380), LG-492 (attaches on a Sig P238/P938), LG-493 (attaches on a Taurus Millennium Pro), LG-497 (attaches on a Ruger LCP II), LL-801 (attaches on a Smith & Wesson M&P Shield 9 and 40), LL-802 (attaches on a Springfield Armory XD-S), LL-803 (attaches on a Glock 42 & 43) and LL-808 (attaches on a Smith & Wesson M&P Shield 45) (See below for instructions on non-integrated red laser products.)

WHAT IS THE PROBLEM? CTC has learned that some laser firearm-aiming product lines described above were made with two laser diode models (Models 25-0655 and 25-0657) from a supplier, which may produce laser emissions that exceed the maximum allowable accessible emission limit of 5mW for these types of laser products.

Safety is paramount to us, so we are taking this measure, as required by FDA regulations, to secure the repair or replacement of all CTC products that might contain the affected diode models.

HOW DO I DETERMINE IF MY RED LASER IS AFFECTED? Follow the steps below to determine if the RED LASERS in your possession are subject to recall:

| Integrated M&P CTC RED LASER products (M&P Bodyguard 38, M&P Bodyguard 380, & M&P Shield) | |
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| Step 1 | <p>If you have not already done so, please provide a list to Smith & Wesson of the serial numbers of the INTEGRATED RED LASER M&P FIREARMS in your inventory.</p> <p>FIREARMS on the list will be evaluated to determine whether they contain potentially affected RED LASER modules. If they contain affected RED LASER modules, they will either be a) exchanged in place; or b) exchanged for new inventory containing compliant RED LASER modules.</p> |
| Step 2 | <p>You will be contacted by an authorized representative on behalf of CTC to arrange for the most expedient method of correcting your potentially affected FIREARM inventory.</p> <p>PLEASE DO NOT RETURN ANY FIREARMS WITHOUT PRIOR AUTHORIZATION FROM CTC.</p> |

| Non-Integrated CTC RED LASER products | |
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| Step 1 | <p>If you have not already done so, please provide a list to CTC of the non-integrated RED LASER products in your inventory.</p> <p>RED LASER products on the list will either be a) exchanged in place by CTC personnel; or b) exchanged for new inventory containing compliant RED LASER modules.</p> |
| Step 2 | <p>You will be contacted by a representative from CTC to arrange for the most expedient method of correcting your potentially affected RED LASER product inventory.</p> <p>PLEASE DO NOT RETURN ANY LASER PRODUCTS WITHOUT PRIOR AUTHORIZATION FROM CTC.</p> |

WHAT IS THE REPAIR/REPLACEMENT PLAN? STOP SELLING YOUR CRIMSON TRACE LASER IMMEDIATELY AND FOLLOW THE DIRECTIONS HEREIN FOR THE SAFE REMOVAL/REPLACEMENT OF THE PRODUCT.

WARNING: IF YOUR LASER IS ATTACHED TO A FIREARM, MAKE SURE THE FIREARM IS UNLOADED BEFORE ATTEMPTING TO REMOVE THE LASER PRODUCT FROM THE FIREARM. ALWAYS FOLLOW THE BASIC RULES OF FIREARM SAFETY AND THE INSTRUCTIONS IN THE OWNER'S MANUAL FOR HANDLING YOUR FIREARM WHEN YOU REMOVE THE LASER PRODUCT. YOU CAN ALSO FIND LASER PRODUCT REMOVAL AND ATTACHMENT INSTRUCTIONS AT CrimsonTrace.expertinquiry.com. IF YOU HAVE ANY ADDITIONAL QUESTIONS ABOUT THE REMOVAL OF YOUR LASER PRODUCT, PLEASE CONTACT US USING ONE OF THE FOLLOWING METHODS:

Toll Free: **800-442-2406**
 By Email: **diode-recall@crimsontrace.com**

To remedy the diode issue, your CTC product will be inspected, and if necessary repaired or replaced to assure your unit meets the FDA's maximum allowable emission limit of 5mW. Your CTC product will be returned as quickly and efficiently as possible. All shipping and repair/replacement costs will be covered by CTC. At its full expense, CTC will provide you with a shipping label so you can ship your impacted CTC product unit(s) back to CTC, so that CTC can check whether your unit(s) has an impacted Model 25-0655 or 25-0657 laser diode, and if it does, repair or replace the unit so that it meets the FDA's requirements. CTC will return all of your units to you, at no cost, after inspecting and effectuating any needed repair or replacement.

HOW SHOULD I CONTACT CTC TO OBTAIN MY SHIPPING LABEL? All necessary return shipping materials will be sent to you as part of the replacement plan. A representative from CTC will contact you to make arrangements for the exchange of your potentially affected RED LASER products. If you have questions, please contact CTC either by phone or email below:

Toll Free: **800-442-2406**

By Email: **diode-recall@crimsontrace.com**

We will prioritize all repairs or replacements, and shipping to you so you are without your CTC product unit(s) for as short a time as possible.

If you have not already done so, please remember to provide CTC with a list of the serial numbers of all potentially affected FIREARMS and RED LASER product units that remain in your inventory, by location. Please also provide CTC with your customers' contact information, model number and serial number of the product unit(s) you sold or further distributed, so CTC can directly contact those customers.

We regret any inconvenience that this repair action causes you. Please feel free to contact us on our website, by a toll-free call, or by email, as described above, if you have any questions.

Sincerely,



Lane Tobiassen
President
Crimson Trace Corporation